

Reception Hours:

8am – 8pm

Emergency After Hours:

24 Hour Phone: 0800 223 267

Cellphone: 022 036 4852

In Emergency Dial: 111

Departure Time:

Check out is by 10am promptly please on the day you are leaving.

Pool Hours:

Swimming Pool: 8.00am – 8.00pm

Mineral Pools: 11.30am – 9.30pm

WiFi Code:

Boom Gate Code:

0800 223 267
www.rotoruatop10.co.nz

Free Unlimited WiFi

Please use code provided for WiFi for all guests.

Free Booking / Information Services

Speak to one of our friendly reception staff for information on and bookings for Rotorua's famous attractions.

Kitchen / Dining Room

(Guest use only) Open 6am - 10.30pm. Lights turn off automatically at 10.30pm.

Swimming and Mineral Pools

Swimming pool depth is from .95m to 1.85m and a temperature of 27°. Mineral pools are cleaned daily and are at a temperature of 38° and 40°. The pools are not supervised. No lifeguard is on duty! Children 14 years and under in pool area must be accompanied by an adult at all times. Infants must wear well fitting swimmer nappies.

Coin Operated Laundry

Soap powder is sold at reception. Refer to park map for location of laundry. Consideration for other guests must be shown at all times.

Visitors

Visitors must register at reception on arrival and must depart by 7.30pm. All visitors are at sole discretion of the management. Use of all park facilities are for paying guests only. Note all visitors are your responsibility, including any damages incurred by them. Unregistered visitors may be charged and will be asked to leave the premises. This is for guest security and enjoyment of the park facilities.

Vehicles and Speed

Speed within the park to be walking pace only, 5km/h limit. Please be alert for children and pedestrians at ALL times.

BBQ

Free of charge - please clean after use

Jumping Pillow and trampolines

ALL children must be actively supervised at all times when using these facilities, and must adhere to the displayed rules.

Share your photos and experiences on Facebook and Instagram



#rotoruatop10



MAP KEY:

- | | |
|-----------------|----------------------|
| Kitchen | Wheelchair Access |
| Lounge | Dump Station |
| Laundry | Recycling |
| Toilets/Showers | Water |
| Changing Rooms | Small Powered Site |
| Pay Phone | Regular Powered Site |
| | Large Powered Site |



Park Policies

- **Telephone**
One card phone with modern capability available. Phone cards may be purchased at reception.
- **Storage and Security Services**
Small items can be left at reception for safekeeping. Please talk to our reception team.
- Bike Hub**
 - Secure overnight storage is available – ask at reception. Absolutely NO bikes in rooms.
- Room Services**
 - Rooms are serviced daily. Shower chair available. Ask reception for keys to our access/family bathroom (bond required).
- Conduct**
 - Reasonable behaviour is required, and children must be actively supervised at all times. Excessive drinking and parties prohibited. Please limit noise between 9.30pm and 7am. No smoking in any building. Please adhere to full park rules and policies throughout the duration of your stay.
- Security, Health and Safety**
 - Please take sensible precautions in securing your possessions. Lock your room and vehicle. If you require any assistance with regard to health, safety or security, please contact reception, or call **022 036 4852** after hours. Safety is important to us here at the Rotorua TOP 10 Holiday Park.
- **Conservation Care**
Please help us conserve water by turning off taps and considering re-using linen. Energy savings can be made by turning off lights and appliances when not in use.
- **Rubbish**
Love NZ Recycling in operation, please sort and place rubbish in the labelled bins provided. Recycling areas indicated.

Where to from here...

- Cambridge TOP 10 Holiday Park
- Motutere Bay TOP 10 Holiday Park
- Ohope TOP 10 Holiday Park
- Waitomo TOP 10 Holiday Park
- Waihi Beach TOP 10 Holiday Park
- Ohakune TOP 10 Holiday Park

TOURS can be booked at Reception



"Kuirau Park"



"Eat Street"



"Lake Tarawera"



"Te Puia"



"Redwoods Treewalk"

Map Key:

	Hospital		Toilets
	Walkways		Supermarkets
	Cycle Trail		Central Mall
	Picnic Area		



River Rats

Highly Recommended



Velocity Valley

Highly Recommended



Hellgate

TOP 10 Discount



Canopy Tours

Highly Recommended



Hobbiton

Highly Recommended



Skyline

Highly Recommended



Wai o Tapu

TOP 10 Discount



TOP 10
Holiday Parks Group
Club Card
top10.co.nz

TOP 10 Membership

- Fat Dog Restaurant:** 10% discount off total bill
- Landing Café:** One free coffee with every main meal, breakfast, lunch or dinner or 10% off
- Lovely India:** Up to 20% discount or FREE Mango Lassi Drink with Banquet Meal or Naan Bread with meal, with 2x main evening meals incl. Takeaway
- Subway:** Free 1x 'Meal Deal' (cold drink or cookie upgrade per order) with any wrap/sandwich
- Urbano Restaurant:** 10% discount on meals, 10% off total bill
- The Coffee Club:** Buy 1 coffee get 1 coffee free and 10% discount off food (Redwoods)
- Pita Pit (Trade Central):** \$5 discount for online orders* using Promo Code: TOP 10
- Rotorua Duck Tours:** 10% off Tarawera & Lakes Tour
- Agrodome:** 10% off on the Sheep Show, Farm Tour. Combo, Agrodo Bungy and Agro Jet
- Amaze Me:** 10% discount
- Buried Village:** 10% discount on adult entrance fee
- Clearwater Cruises:** 10% discount
- Mini Golf NZ:** 10% discount
- NZ River Jet:** Discount on Jet Boat Ride, 10% off (SQUEEZE)
- Paradise Valley Springs:** 10% discount
- Raftabout Rafting:** 10% discount
- Rainbow Springs & Kiwi Encounter:** 10% discount
- Rotorua Paddle Tours:** Free photo pack
- Skydive Taupo:** 10% off video and photos and free return shuttle
- Waimangu Thermal Valley & Lake Rotomahana Boat Cruise:** 10% discount on entrance
- Wai-o-tapu Thermal Wonderland:** 10% discount when you book online using promo code ROTORUATOP10
- Zorb:** 10% off Zorb Ride

- Interislander:** 15% off Interislander travel
- Scenic Train Journeys:** 10% discount
- OZtrail Camping Gear:** Exclusive discounts for TOP 10 Club Members on www.top10camping.co.nz



Polynesian Spa

Highly Recommended